

# Contribution Collections

Draft ISSA Survey Report

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# INTRODUCTION

- Work in Progress

# BACKGROUND

Longstanding Issue  
ISSA Observatory TOR  
Contractor Selection  
Survey

# Survey Results

- 26 FORMS RETURNED from 23 COUNTRIES
- 15 SELECTED FOR FURTHER REVIEW

- |              |          |                |
|--------------|----------|----------------|
| • ARGENTINA  | JAPAN    | MEXICO         |
| • AZERBAIJAN | JORDAN   | MOROCCO        |
| • CAMEROON   | MALAYSIA | PHILIPPINES    |
| • FRANCE     |          | UGANDA         |
| • GHANA      |          | UNITED KINGDOM |
| • ITALY      |          | URUGUAY        |



# FINDINGS

- NOT STATISTICALLY VALID/NO VALIDATION
- NO “SILVER BULLET”
- COMBINATION OF SEVEN CRITICAL FACTORS
- Originally six
  
- 1.ORGANIZATIONAL LOCATION
  - A. TAX AUTHORITY NO SURE THING
  - B. ECONOMY OF SCALE
  
- 2.AGE OF PROGRAM



# FINDINGS (continued)

- 3. DEGREE OF COVERAGE/SIZE & DIVERSITY OF WORKFORCE
- 4. DEGREE OF AUTOMATION
- 5. COORDINATION WITH OUTSIDE ORGANIZATIONS
- 6. CONSTANT EVALUATION and ADJUSTMENT
- 7. CULTURE of SOCIAL SECURITY



# OTHER COMMON FACTORS

- Contribution Rate and Method of Financing
- Contracting Out
- Changes in Law
- Economic Factors
- Percentage of Self Employed
- Interest Rates and Penalties
- Educational and Public Relations Efforts



# SOME UNIQUE APPROACHES

- Simplification and Frequency of Amendments
- Specialized Help in Debt Collection
- Awareness Campaign for Homeworkers (or other specialized groups)
- Publicly Identifying Indebted Establishments
- Moving the Payment Remittance Date
- Special Coordination with Chamber of Commerce
- Establishing Specialized Collection Units
- Establishing a Special Pension Day or Month
- Requiring Certificate of Proof of Contribution Pymt
- Stationing Collection Agents Abroad
- Establishing and Publishing a Strategic Plan





# Some Remaining Problems

- Lack of Common Identifier
- Data Matching vs. Confidentiality
- Lack of Automation
- Insufficient Budgets
- Ageing Workforce



# SUMMARY

- Many Complex Factors Interact
- Relationship to Management and Innovation Report
- Next Steps
- Continuing Efforts